

Introduction to ICT (Information and Communication Technology)

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ICT stands for **Information and Communication Technology**. It refers to all technologies used to handle telecommunications, broadcast media, intelligent building management systems, audiovisual processing and transmission systems, and network-based control and monitoring functions.





In simple terms, ICT is **the use of technology to communicate, store, manage, and share information**.

What ICT Includes

ICT includes a wide range of technologies, such as:

- **Computers & Laptops**
 - **Mobile phones & Tablets**
 - **Internet and Email**
 - **Television & Radio**
 - **Printers & Scanners**
 - **Software Applications (like MS Word, Excel, etc.)**
 - **Social Media & Messaging apps (e.g., WhatsApp, Facebook)**
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Why ICT is Important

1.  **Improves Communication**
Emails, chats, and video calls make it easy to communicate with people around the world.
 2.  **Enhances Learning**
Students can use e-books, online lessons, and videos to study better.
 3.  **Boosts Business Efficiency**
Businesses use ICT to manage data, market products, and improve customer service.
 4.  **Makes Life Easier**
Online banking, online shopping, and digital services save time and energy.
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Examples of ICT Use in Real Life

Area	How ICT Is Used
Education	E-learning, smartboards, research
Health	Patient records, telemedicine
Banking	Online banking, ATMs, mobile apps
Communication	Emails, SMS, video conferencing
Entertainment	Streaming music/movies, video games

Conclusion

ICT is a powerful tool that has transformed how we **live**, **learn**, and **work**. As technology continues to grow, learning ICT skills is more important than ever.
